



Growing Up Greatness

Creating schools and classrooms that meet the diverse learning needs of all students.



Predict, Assess and Respond to Aggressive/Challenging Behaviours



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Thursday 4 & Friday 5 October 2018

8.30am – 4.30pm (sign-in from 8.15am)

Christ Church Grammar School, Queenslea Drive, Claremont

This is an accredited course designed to train staff to manage difficult and aggressive situations involving students while still maintaining duty of care. PART™ Training is designed to assist staff to identify and respond confidently, using a range of techniques, to client aggressive behaviour. The PART™ Training philosophy is to provide a range of responses to client aggression that are safe, ethical, meets legal and industry standards, and enables organisations and staff to meet their duty of care responsibilities towards clients.

PART™ Training focuses on the prevention of client challenging behaviour and aggression through: - assessing and understanding client needs and utilising positive behaviour supports - preparation of staff and the environment - identification of triggers - use of verbal de-escalation techniques - use of evasive techniques and exiting strategies where required - process debriefing to review staff decisions and actions, consider impact on the client and identify improvements for future service to clients and protection of staff. It is widely used by many educational and health systems throughout Australia, including the Western Australian Department of Education and Training, Independent and Catholic education systems.

Who should attend: A team of at least 2 staff (at least 1 from leadership recommended), who will become the school's primary support group when developing policy and working with community members whose behaviour may be aggressive.

Michelle Bishop is an experienced **Education Consultant** and **PART Trainer**, working with teachers and school leaders to support students in the areas of disabilities, learning difficulties, differentiation, social emotional learning, and behaviour. She has been a qualified and highly regarded PART Trainer for 8 years, and has delivered PART to a wide range of schools who are managing students with difficult behaviours. She has worked with students with a diverse range of needs in primary and secondary settings, and is an experienced and knowledgeable presenter who has provided professional learning to a wide range of audiences, at schools, seminars and conferences.



Cost: \$325 per person or \$3575 for a group of 11. Morning tea and lunch will be provided.

For a group of 12-20, please email us to request an invoice.

Due to the nature of this course, numbers are strictly limited so please register early via this link:

<https://www.stickytickets.com.au/73555>



Growing Up Greatness has a deliberate aim to identify and build intentional, transparent and research-based quality teaching in every classroom. Context-specific, strategic, whole-school review and planning to include and create opportunities for students of all learning needs and abilities in every classroom and context. Services can be customised to suit the needs and context of your school, organisation, classrooms, students, strategic goals and educational philosophy.

For more information about *Growing Up Greatness*, please go to www.growingupgreatness.com.

Please contact admin@growingupgreatness.com if you have previously completed a 1, 2 or 3 day PART course and would like refresher training. Or contact Michelle Bishop at mbishop@growingupgreatness.com or 0407 198 786 if you have questions about this event.



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PART™ Training has been provided across Australia since 1989. It has been recommended by WorkCover to organisations to be pro-active in the prevention and management of client challenging behaviours and aggression. It also assists organisations to meet the OH&S and Safe Workplace legislation requirements and reduce workplace injuries and associated costs resulting from client aggression. PART™ Training has been mapped against a range of Units of Competency in behaviour management. Participants who successfully complete the PART™ Training course are eligible to apply for accreditation or recognition of prior learning (RPL) through their education institution or Workplace Training Assessor.

You Will Learn

- The importance of workplace systems and procedures in the identification and management of client aggression
- How client needs drive behaviour which may sometimes result in aggression
- Prevention of aggression through preparation of self and the environment
- Legal factors to consider when responding to client aggression
- How to predict client aggression using the Assault Cycle
- A range of effective verbal de-escalation and physical evasion techniques that keep staff and clients safe
- Restraint - definition, legal, ethical, technical and impact considerations, Techniques
- Post incident procedures – documentation, process debriefing and skills evaluation

Course Outline

Participants should wear loose casual clothing and runners. The course includes the following sessions:

- Systems Approach
- Client Need and Organisational Context
- Professionalism
- Preparation
- The Assault Cycle & Identifying Triggers
- Legal Framework
- Crisis Communication De-escalation
- Evasion and releases
- Restraint – definition, legal, ethical and technical considerations. Technique demonstration and practise.
- Documentation
- Process Debriefing
- Skills Evaluation

Learning Outcomes and Assessment Strategies for this course are available on website: <http://www.mtu.net.au/part/part-learn.html>

